

WELCOME TO THE DEVONSHIRE PARK HOTEL

We hope you enjoy your stay with us.

We will do everything to ensure your time with us
is relaxing and enjoyable.

Please inform us if you have any problems, so we may
rectify the situation promptly.

BAR:

The Bar is open from 12:00 - 23:00

If you require a drink after 11pm please contact the Night Porter

Hot & Cold Snacks are available at the bar from midday - 9.30pm

A copy of the Bar Menu is located at the back of this folder

CHECK OUT:

We would ask that you please vacate your room by 11.00am.

If you are leaving Eastbourne later in the day and require your
luggage to be stored, please contact reception.

CAR CHARGING:

We have a car charging unit in the hotel car park through Polar.

If you do not have an account with Polar please ask at reception to
use the Hotel's account.

Charges will be applicable.

In an emergency dial (9) 999 or 0 to dial for assistance.

DOCTOR:

The three nearest Doctors Surgeries are located in:

College Road 01323 735044

Grove Road 01323 720606

Arlington Road 01323 727531

If you require medical attention, please contact the Surgery direct.

There is also an NHS Drop-in Centre located at Eastbourne Railway Station.

FIRE:

Please familiarize yourself with the Fire Notice as displayed inside your bedroom door.

Fire Call Points are located in the Stairwells of the Hotel - Break Glass To Operate.

On Hearing the Fire Alarm (A Continuous Ringing Bell) follow the Green Exit Signs and leave the Hotel via the Ground or Lower Ground Floors.

Assemble in the Car Park for roll call.

Do not stop for personal possessions and **DO NOT USE THE LIFT.**

FRONT DOOR:

The Front Doors are open from 6.30am to 11.00pm each day.

Your Room Card will allow access at any other times.

In an emergency dial (9) 999 or 0 to dial for assistance.

GODFREYS RESTAURANT:

When entering the Restaurant please wait to be seated by a member of the serving staff, who will offer you a choice of table.

Breakfast:

Monday - Friday: 07:15 – 09:45

Saturday & Sunday: 07:30 - 10:00

Early Continental Breakfast: 05:00 - 07:30 (Book the night prior)

Evening Meal: 17:30 - 20:30

Please respect others and do not use mobile telephones in the restaurant.

As all meals are prepared fresh each day and your meal is cooked to order, there may be a waiting period between courses.

If you are going to the theatre and require an early meal please contact Reception.

HOUSEKEEPING:

Housekeeping is available from 8:00 - 13:00

INTERNET ACCESS:

The Hotel's Computer Internet Access is located in the rear lounge on the ground floor. We do not operate a time limit, so please be considerate to other guests who may wish to gain access.

If you require private access to our Wireless Connection simply connect your device to DPH and use password - **devpark2729**

There is no charge for private access to our Wireless Connection.

IRONING FACILITIES:

Your Room is equipped with an Ironing Board and Iron.

In an emergency dial (9) 999 or 0 to dial for assistance.

KEY CARD:

Your Key Card will open both your Bedroom Door and our Front Door.

Simply hold your card up to the black sensor above the handle.

If the dead-lock is engaged on you bedroom door it prevents housekeeping from entering the room.

Should you have to leave the room in an emergency, the deadlock will disengage as soon as you start to turn the door handle.

LAUNDRY:

Laundry Bags are located in your dressing table.

Our laundry operates a 24hour return service.

Saturday collections will be returned on Monday afternoon.

Please hand you laundry to Reception by 8.00am

MOVIES:

The Hotel has a collection of Movies in a cabinet in the rear lounge.

Please only take a few movies at a time to allow availability for all.

Please ask reception to open the cabinet for you.

NEWSPAPERS:

If you wish to order newspapers please contact reception.

You newspaper can be collected when being seated in the restaurant for breakfast.

Your Newspapers will be charged directly to your room account and there is no delivery charge.

In an emergency dial (9) 999 or 0 to dial for assistance.

NIGHT PORTER:

The Hotel has an active porter from 23:00 - 07:00

The Night Porter can be contacted during these hours by dialling '0' or '153' on your telephone

NON-RESIDENTS:

You are welcome to bring invited guests into the hotel to use our facilities and restaurant.

Please ensure that non-residents have vacated the hotel by 11pm.

PAY PHONE:

The Pay Phone is located mid-way along the Ground Floor Corridor.

ROOM SERVICE:

Our Bar Menu is available from 12pm until 9.30pm - Please contact reception if you would like your order brought to your room.

SMOKING:

The Hotel operates a Non-Smoking Policy throughout the Premises.

Please do not Smoke in your Bedroom

TAXIS:

Sussex Cars: (9) 01323 749749

Eastbourne & Country: (9) 01323 720720

Reception will be happy to book your Taxi and there is also a Free Phone Number installed on the pay phone on the Ground Floor

In an emergency dial (9) 999 or 0 to dial for assistance.

TELEPHONES:

To make an external call from your room please dial:
(9) + Area Code + Number

A typical five-minute call will cost approximately:

	Off Peak (6pm - 8am)	Peak (8am - 6pm)
Local	£1.50	£2.00
National	£2.50	£3.50
International	£5.00	£7.50
Mobile	£3.00	£5.00

Please note that these prices are only a guideline and are exclusive of vat. If you wish to know the cost of a particular call you have made, please contact reception.

You can contact Staff on the following extensions.

Reception:	151
Restaurant:	152
General Assistance:	0

TELEVISION:

Your room is equipped with a Digital Colour Television and DVD Player.

All Freeview Channels are available.

Sky Sports is available in the Bar on request

If you require any assistance please contact reception.

WAKE-UP CALLS:

If you would like a Wake-up Call from your telephone please contact reception.

In an emergency dial (9) 999 or 0 to dial for assistance.